



DWQMS Operational Plan
South Bruce



2 Quality Management System Policy

The Municipality of South Bruce (Owner) utilizes the services of Veolia Water Canada (Operating Authority) to operate and maintain the water supply and distribution system.

Together the Municipality of South Bruce and Veolia Water Canada are committed to:

- Providing the consumer with a consistent supply of clean, safe drinking water
- Complying with all applicable legislative and regulatory requirements
- Managing and operating the water supply system in a responsible manner in accordance with documented Quality Management System (QMS) policies and procedures
- Maintaining and continually improving its Quality Management System (QMS)

This Policy, along with the Operational Plan is communicated to each party in the following ways:

- Operating Authority (minimum once within the calendar year, either virtually or team meeting)
- Owner (minimum once within the calendar year, during the Management Review)
- Public (the Operational Plan is available for access to the public at any point during the year, via the Municipal Website, or hard-copy located at the Municipal Office)

Veolia Water Canada – Operating Authority Representatives

Marco Fontana *April 10, 2024*

Marco Fontana Giusti date
VP Municipal Water
 Veolia North America, Canada

DocuSigned by:
Scott Gowan 3/28/2024

Scott Gowan date
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Rev. Level:	Date:	Change:	By:	Approved By:
Initial Release	Aug. 15, 2012	Release	DC Scott –QMS Rep.	S. Gowan - Veolia PM
Rev. 6	Mar. 28, 2024	Updated new logo	B. McGarrity - QMS Rep.	S. Gowan - Veolia PM