

Welcome to the supportive community of:

Municipality of South Bruce

Grey Bruce Local Immigration Partnership works to fill critical gaps in the local labour force by welcoming newcomers to the region.



Table of Contents	Page
Your First Call	4
Grey Bruce Settlement and Language Services	5
2-1-1: Help and Information	6
Municipal Contact Information	6
Health	7 - 8
Transportation	9 - 10
Schools and Childcare	10 - 12
Food and Groceries	13 - 14
Employment Opportunities	14

Public Libraries	15
Your New Home	16
Garbage and Recycling	17
Meet Your Community: Groups and Events	17
List of Annual/Upcoming Community Events	18
Things to Do / Recreation Programs	18
Municipal & County Tourism Resources	18
About Grey Bruce Local Immigration Partnership	19 - 22

Your First Call

Grey Bruce Settlement and Language Services for Newcomers

Grey Bruce Settlement and Language Services is here to support you in settling, integrating, and calling Grey / Bruce counties your new home.

This program offers free services to eligible newcomers in a central place to help you feel more connected to your new community. This is made possible through the many resources and partnerships with other local service agencies.

Connect with us today!



Settlement Services phone number: 519-371-9222

Email: settlement@osgb.ymca.ca



Grey Bruce Settlement and Language Services

We can help, support, and assist clients with:

- Free eligible Language classes (LINC)
- Interpretation and translation services
- Citizenship Test Preparation classes and Application Review
- Banking
- Employment
- Applying for government documents
- Housing support
- Childcare support
- Transportation support
- Workplace Integration Assistance

*Grey Bruce Settlement and Language Services is a collaboration between YMCA of Owen Sound Grey Bruce and Welcoming Communities Grey Bruce.



2-1-1: Help and Information

211 is a helpline that can direct you to many helpful services including translation services, English as a second language courses, employment programs, and more.



Phone (multiple languages) or Text (English): 211

Email: 211info@communityconnection.ca

Website: www.newcomersbrucegrey.ca

Municipal Contact Information

If you have questions about your new municipality, use the contact information below to get answers to your questions about the Municipality of South Bruce.

Phone number: 519-392-6623

Email: clerk@southbruce.ca

Website: www.southbruce.ca

Facebook: https://www.facebook.com/municipalityofsouthbruce

Instagram: https://www.instagram.com/municipalityofsouthbruce/

Twitter: https://twitter.com/MunSouthBruce

Give us your feedback: https://southbruceswitchboard.ca/



Municipal Administration Address and Office Hours

Municipal Administration Office	Office Hours
21 Gordon Street East,	Monday – Friday
Teeswater, ON NOG 2S0	8:30 a.m. – 4:30 p.m.

Health

If you need medical help, you can visit the closest hospital, make an appointment with a nurse practitioner, or visit your family doctor. The Canadian Mental Health Association Grey Bruce (CMHA Grey Bruce) provides a variety of mental health and addiction services.

Hospital



Hospital Name: Wingham and District Hospital

Phone Number: 519-357-3210

Address: 270 Carling Terrace, Wingham, ON NOG 2W0

Hospital



Hospital Name: South Bruce Grey Health Centre

Phone Number: 519-881-1220

Address: 21 McGivern Street W., Walkerton, ON NOG 2V0



Doctor's Office/Medical Clinics

Medical Name: Mildmay Community Medical Clinic

Phone number: 519-507-2021

Address: 12 Absalom Street E, Mildmay, ON NOG 2J0

Doctor's Office/Medical Clinics



Medical Name: Teeswater Medical Centre

Phone number: 519-392-6813

Address: 28 Clinton Street S, Teeswater, ON NOG 2S0

Mental Health and Addiction Services



Canadian Mental Health Association (CMHA) Grey Bruce

Phone number: (519) 371-3642 or 1-888-451-2642

Website: greybruce.cmha.ca

Pharmacy



Pharmacy Name: Stewart's Pharmacy

Phone number: 519-367-5521

Address: 1024 Highway 9, Mildmay ON, NOG 2J0

Pharmacy



Pharmacy Name: Teeswater Pharmacy

Phone number: 519-392-3000

Address: 28 Clinton Street S, Teeswater ON, NOG 2S0



Transportation

Transportation options for your municipality are listed below. To find out what transportation services are available and if you are eligible for transportation supports, please contact **Grey Bruce Settlement and Language Services (p. 3).**

Public Transportation Options

Here is public transportation in our area:



Taxi / Cab / Transportation Companies

Company: Home & Community Support Services Grey-Bruce

Phone number: 1-800-267-3798 | Website: https://hcssgreybruce.com/





BOOK ONLINE: www.grey.ca/gtr

GTR Phone Line Hours

Monday to Sunday	Statutory Holidays
GTR Phone Line – OPEN 8:00 a.m. to 5:00 p.m.	GTR Phone Line - CLOSED



Fares / Payment Options

Payment can be made ONLINE by:

- Credit Card
- Debit Credit Card
- Ticket/Coupon Code

Payment can be made over the PHONE by:

- Credit Card
- Debit Credit Card
- Ticket/Coupon Code
- Exact Cash

Schools and Childcare

Schools in Grey and Bruce counties are primarily public or catholic and belong to the Bluewater District School Board and the Bruce-Grey Catholic District School Board. Some schools provide before and after school childcare. Visit their website for more information: https://www.southbruce.ca/schools/.

Bluewater District School Board



Central Office Address:

Bluewater District School Board Education Centre P.O. Box 190, 351 1st Avenue North Chesley, Ontario NOG 1L0

General phone number: (519) 363-2014

Email: info@bwdsb.on.ca

Website: https://www.bwdsb.on.ca/



Elementary School

Mildmay Carrick Public School Location: Mildmay, ON

<u>Hillcrest Central School</u> **Location:** <u>Teeswater, ON</u>

Bruce-Grey Catholic District School Board



Catholic Education Centre:

Bruce-Grey Catholic District School Board 799 16th Ave.

Hanover, ON N4N 3A1

General phone number: (519) 364-5820

Email: bruce grey@bgcdsb.org

Website: https://www.bgcdsb.org/



Elementary School

Mildmay Sacred Heart School | Location: Mildmay, ON

<u>Teeswater Sacred Heart School</u> **Location:** <u>Teeswater, ON</u>



French Immersion Elementary School

Immaculate Conception School | Location: Formosa, ON



Secondary School / High School

Sacred Heart High School | Location: Walkerton, ON

Walkerton District Community School | Location: Walkerton, ON

F.E. Madill Secondary School | Location: Wingham, ON



Before and After School Childcare Program

Sacred Heart School | Location: Teeswater, ON



Bus Transportation

Voyago Transportation | Location: Hanover, ON (800) 586-5357

Montgomery Bus Lines | Location: Wingham, ON (855) 557-9191



Food and Groceries

Below is a list of stores in or near the Municipality of South Bruce that might help you find the ingredients you need for your favourite dishes.



Grocery Store: Mildmay Foodmart

Phone number: (519) 367-3030

Address: 1024 Highway #9, Mildmay, ON NOG 2J0



Convenience Store: TNT General Store

Phone number: (226) 444-1544

Address: 1224 Bruce Road 12, Formosa, ON NOG 1W0



Grocery Store: Fogal's Your Independent Grocer

Phone number: (519) 357-3771

Address: 55 Josephine St. Wingham, ON NOG 2W0



Grocery Store: Foodland

Phone number: (519) 357-3507

Address: 100 David St. Wingham, ON NOG 2W0



Grocery Store: Kaufman's Your Independent Grocer

Phone number: (519) 881-2280

Address: 1200 Yonge St. S. Walkerton, ON NOG 2V0



Grocery Store: Foodland

Phone number: (519) 881-1021

Address: 125 Durham St. E. Walkerton, ON NOG 2V0

Emergency Food Sources

Below is a list of emergency food sources in or near the Municipality of South Bruce:



Food Bank: North Huron Community Food Share

Phone number: 519-357-2277 EXT. 4

Address: 405 Josephine St. Wingham, ON NOG 2W0



Food Bank: Walkerton & District Food Bank

Phone number: (519) 881-0168

Address: 6 May St. Walkerton, ON NOG 2V0

Employment Opportunities

If you need assistance finding employment, below is a list of services available to you:

Jobs In Bruce: https://jobsinbruce.ca/

VPI Working Solutions: https://www.vpi-inc.com/

Centre for Employment & Learning:

https://www.thecentreforemploymentandlearning.ca/

Agency Employment Services: https://agencyemployment.ca/

County of Bruce: https://www.brucecounty.on.ca/employment

Municipality of South Bruce: https://www.southbruce.ca/careers/

Your Public Library

Public libraries are free to use, and offer lots of things to borrow, programs to attend, and services to use. Visit your public library to get a library card, borrow books, movies, and music, and find out all they have to offer. Most libraries have computers and printers, meeting rooms, and free Wi-Fi. Library websites provide access to online information and entertainment, like movies, eBooks, newspapers, magazines, as well as educational resources.

Bruce County Public Library



There are 17 Branches of Bruce County Public Library. You are welcome to visit any of the Branches, and your Library card will work at all of them. We have 2 Bruce County Public Libraries in South Bruce:

Find out more about locations, services, and hours of operation:

Mildmay Location – 51 Elora St. Mildmay, ON

<u>Teeswater Location</u> – <u>2 Clinton St. S Teeswater, ON</u>

Website: <u>library.brucecounty.on.ca</u>

Email: libraryinfo@brucecounty.on.ca

General phone number: 519-832-6935

Formosa Community Library



This community-based library is based on books, games, videos and other resources that have been donated. Find out more about locations, services, and hours of operation:

Website: https://www.southbruce.ca/en/living-here/libraries.aspx

Your New Home!

There is lots to learn about your new home. Here are a few things you should know:

Owning a Pet



Licences / tags are required for dogs. Learn more at:

Website: https://www.southbruce.ca/animalservices/

Snow Removal



The Municipality takes care of snow removal on public roads and sidewalks. Driveway clearing - by shoveling or using a snow blower - is the responsibility of all homeowners.

Parks and Playgrounds



We have many parks and playgrounds for you to enjoy. Addresses / maps can be found at:

Website: https://www.southbruce.ca/parks/

Property Taxes



Property taxes are paid by every property owner to help pay for services like road maintenance, policing, fire services, recreation and more. If you have questions about your property tax bill, call us or visit our website at:

Phone number: 519-392-6623 https://www.southbruce.ca/propertytaxes/

Septic Systems & Wastewater Systems



Depending on your living accommodations and your location in Grey or Bruce counties, you might have a septic system. Proper care and maintenance of your septic system is very important. Learn more about how to manage your septic system here and what not to put down your drains:

Website: https://www.southbruce.ca/wastewater/

Garbage and Recycling

Garbage and recycling services help keep our community clean and safe. Garbage and recycling pick-up is done by Bruce Area Solid Waste Recycling.



You can find out **pick-up dates / times** for garbage and recycling in our community on this website.

Website: https://www.southbruce.ca/garbagerecyclingpickup/



If you need to report a missed pick-up of either garbage or recycling, you can call.

Phone number: 1-800-536-5175



Bag tags are required for garbage pick-up at your home. For a list of stores where you can buy bag-tags in the Municipality of South Bruce, visit our website:

Website: https://www.southbruce.ca/bagtags/

Meet Your Community: Groups and Events

If you are looking to connect with the people in your new Municipality of South Bruce, try volunteering for a committee or attending a local event.

List of Local Community Groups



For more information about local community groups, ways to get involved, or volunteer opportunities visit this website.

Website: https://www.southbruce.ca/communitygroups/



List of Annual / Upcoming Community Events

Event Information / Website:

https://www.visitsouthbruce.ca/events

https://www.southbruce.ca/eventcalendar/



Things to Do / Recreation Programs

Spending time outdoors or participating in recreation opportunities is important for your mind and body. Here's a list of our top four activities we think you should explore!

- 1) Hike or bike one of our trails https://www.southbruce.ca/trails/
- 2) Discover and play in our parks and playgrounds https://www.southbruce.ca/parks/
- 3) Sign up for our recreation programs https://www.southbruce.ca/recprograms/
- 4) Unique generational businesses https://www.visitsouthbruce.ca/shops.html

Municipal & County Tourism Resources



South Bruce Tourism – Visit South Bruce: https://www.visitsouthbruce.ca/

Bruce County Tourism - Explore The Bruce: <u>www.explorethebruce.com</u>



About Grey Bruce Local Immigration Partnership

Our partnership spans across county lines, and community signs. Our coordination runs along sandy shorelines and flows over rolling fields. It reaches deep into Lake Huron and scales the Niagara Escarpment.

Collectively, we strive to build stronger communities through awareness, outreach, inclusion, and equity to ensure immigrants and newcomers become welcome neighbours throughout Grey and Bruce Counties. The Grey Bruce Local Immigration Partnership works in collaboration with service-based organizations to ensure that new residents thrive and enhance the vibrant, diverse, and colourful landscapes they now call home.

Coordinating, Collaborating, and Connecting

How do we build a more welcoming and inclusive Grey / Bruce?

How can we work together to make it easier for newcomers to settle here?

These questions are at the heart of the Grey Bruce Local Immigration Partnership (GBLIP).

The GBLIP recognizes that immigration will continue to play a key role in the economic future of Grey and Bruce Counties. To support better immigration outcomes, the Partnership administers the GBLIP – a collaborative, community initiative designed to improve the integration of newcomers in Grey Bruce. Launched in June 2020, the GBLIP works at the local level to foster a community that is welcoming and inclusive and to support newcomers in becoming fully engaged in the social, economic, political, and cultural life of Grey and Bruce Counties.



This is achieved through focus on four priority areas:

- 1) Improving the coordination of settlement and integration services
- 2) Raising awareness around the needs of newcomers
- 3) Supporting community-level research and planning
- 4) Fostering welcoming communities.









The GBLIP is one of the many **Local Immigration Partnerships (LIPs)** sponsored by **Immigration, Refugees, and Citizenship Canada (IRCC).** This federal initiative addresses the growing need for systematic community planning around immigrant attraction and retention.

LIPs are underpinned by the understanding that:

- Newcomers play an important role in the Canadian economy and society
- In the near future, some industries and regions will depend on immigration to fulfill their labour needs
- Municipalities and community groups are best positioned to improve settlement and integration outcomes for newcomers
- The provision of basic settlement services is not sufficient to ensure success consideration of newcomer needs must be incorporated into all aspects of community planning.

Settlement Strategy

The GBLIP Settlement Strategy 2025 is the culmination of more than a year of research and consultation, including 8 focus groups involving 62 participants across Grey Bruce and extensive surveys of both immigrants and the community at large.

The Settlement Strategy acts as the guiding document for the work of the GBLIP – providing a road map for how to build more welcoming and inclusive communities in Grey Bruce and improve the integration outcomes of newcomers.

It includes four strategic priorities:

- 1) Build Capacity
- 2) Strengthen Community
- 3) Cultivate Prosperity
- 4) Foster Inclusion

We are pleased to invite you to explore the full version of the GBLIP Settlement Strategy 2025 on our website:

Website: https://greybrucelip.ca/settlement-strategy

Have any questions for GBLIP?

Contact Us!



Address: Corporation of the County of Grey 595 9th Ave East

Owen Sound Ontario N4K 3E3



Phone number: +1 519-372-0219 ext. 6108



Email: immigrationpartnership@grey.ca



Have Feedback for Us?

Please complete this short survey about the Welcoming Package to help us serve the community better:

Survey Website Link: bit.ly/GBLIP-welcome

Scan the QR Code to access the survey:





Funded by:

Financé par :



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada



21 Gordon Street E. Teeswater, ON NOG 2S0