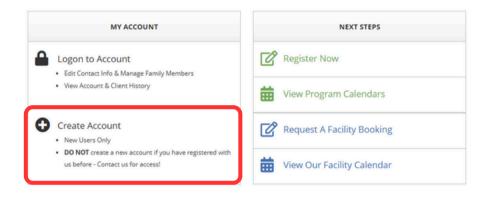
How to Create an Account

Step 1: Visit the Municipality of South Bruce booking and registrations webpage at either:

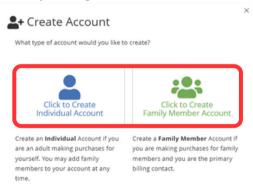
- · www.southbruce.ca/Register or
- www.southbruce.ca/Rent

<u>Step 2:</u> After the webpage loads the Municipality of South Bruce logo and heading of options that lead to Courses, Facilities and more. Navigate down this page to find the Create Account option and click to begin creating your account.



<u>Step 3:</u> Select the type of account you would like to create. Choose Individual Account if you are an adult making purchases for yourself. Choose Family Member Account if you are making purchases for family members and you are the primary billing contact.

<u>Note:</u> Family members can be added to an individual account and additional family members can be added to a family account anytime following account creation.



Step 4: Fill out your personal information in the required fields denoted by red text.

Contact Information Note: Red text indicates required	i fields.
Billing First Name:	Billing Last Name:
Address 1:	
Fill the remaining fields in the 'Billing Cent	Security Check
Fill the remaining fields in the 'Billing Cont Information', 'Account Information', 'Extra Information', 'Medical Information', and 'Se	Captcha Verification
Check' sections before clicking Next to pro	

<u>Step 5:</u> If you are adding family members to your account, fill out their 'Contact Information', 'Extra Information', and 'Medical Information'.

Family Member Contact Information:	n: Note: Red text indicates required fields.	
Family Member First Name:	Family Member Last Name:	

Add another family member by clicking 'Save and Add Another'. Proceed by clicking 'Save and Finish'.

Save & Add Another Save & Finish Abort & Finish

Step 6: Your account will now be pending activation from the email address you used when filling out your personal information in Step 4.



<u>Step 7:</u> Find the confirmation email in your email's inbox. When open, there will be a link - underlined in blue font - that when clicked will redirect back to the South Bruce booking/registration website to confirm your email address.



Municipality of South Bruce Recreation & Facilities Department 21 Gordon Street East PO Box 540 Teeswater, ON N0G 2S0 Phone: 5193926623

Account Activation

Hello

This email was sent to you to validate the account you created for: Municipality of South Bruce. Please click on the link below to activate your account and complete the account creation process.

https://app.univerusrec.com/southbrucepub/account/activate.asp?link_id=25&action_id=3c45990f47a548e188632cc3b0b38b2e

<u>Step 8:</u> Your account is now activated and able to book/register using the 'Courses', 'Facilities', or 'Calendars' pages.



How to Register for a Program or Event

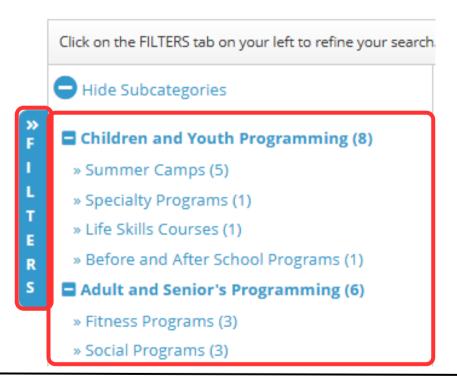
<u>Step 1:</u> Visit the Municipality of South Bruce booking and registrations webpage at either:

- www.southbruce.ca/Register or
- www.southbruce.ca/Rent

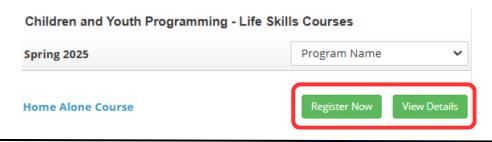
<u>Step 2:</u> After the webpage loads the Municipality of South Bruce logo and heading of options that lead to Courses, Facilities and more. Click the Courses option to view the programs and events that are currently open for registration.



<u>Step 3:</u> When the Program Catalog loads, you can see the available programs or events by browsing through subcategory drop-downs or by filtering your options to fit your specific wants/needs. Then select your desired program or event.



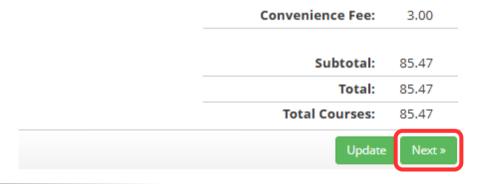
<u>Step 4:</u> Program or event details should load on the right-hand side of the page. Click Register. Now to begin registration or View Details for more information about the program or event.



<u>Step 5:</u> Choosing the in-person payment method will allow you to complete your registration online without online payment - it is the responsibility of the registrant to ensure they pay the cost of the program/event within 24 hours of purchase to finalize the registration. This can be paid at the Municipal Office at 21 Gordon St. E, Teeswater. Complete payment online for the program or event by selecting Credit Card Payment and clicking Next.



*Note that an additional fee is charged for online payment due to associated credit card surcharges.



<u>Step 6:</u> Fill out additional information for the program or event before clicking Next to move on to the next page. Note that additional information required will vary to each program or event.



<u>Step 7:</u> Review the documents and agree to the Terms of Service outlined in the documents. Note that documents may vary from program to program.



<u>Step 8:</u> Click Finish to complete your online registration. Note that the enrollment in the program will be pending until the completion of payment either online or in-person.



How to Rent a Facility

Step 1: Visit the Municipality of South Bruce booking and registrations webpage at either:

- www.southbruce.ca/Register or
- www.southbruce.ca/Rent

<u>Step 2:</u> After the webpage loads the Municipality of South Bruce logo and heading of options that lead to Courses, Facilities and more. Click the Facilities option to view the facilities that are currently available to rent.

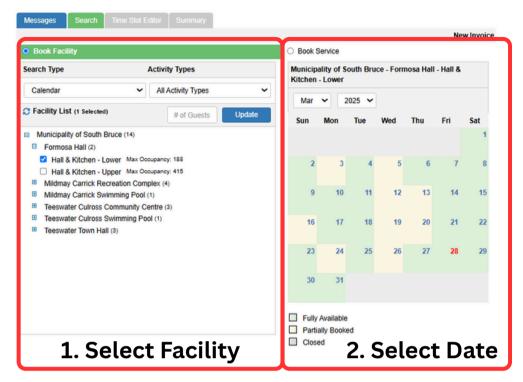


<u>Step 3:</u> The page will load drop down menus of all of the available community facilities for rent. Click on any of the facilities for more information. Click the 'View Facility Availability Only' or 'Book Now' to begin the rental process.

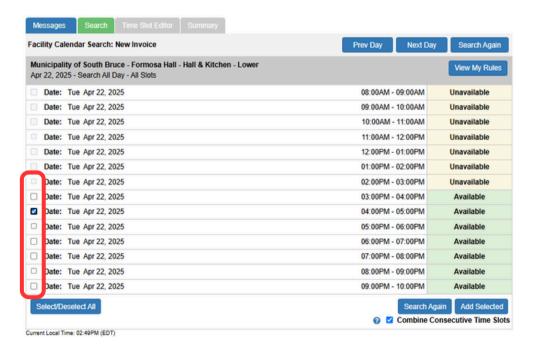
Ball Diamonds Formosa Community Centre Mildmay-Carrick Recreation Centre Teeswater-Culross Community Centre Teeswater Town Hall Mildmay-Carrick Swimming Pool Teeswater-Culross Swimming Pool Dooking Process Our booking team will strive to respond to your booking within 3 business days. Staff are available Monday-Friday 8:30am-4:30pm. Please note that any bookings received after 4pm on Fridays will not be reviewed until Monday morning.

<u>Step 4:</u> When the calendar loads you will have the option to switch between the available facilities and the available dates. Be sure to select the desired facility to load its rental in the calendar. When the proper facility is selected, select the desired date to continue the rental

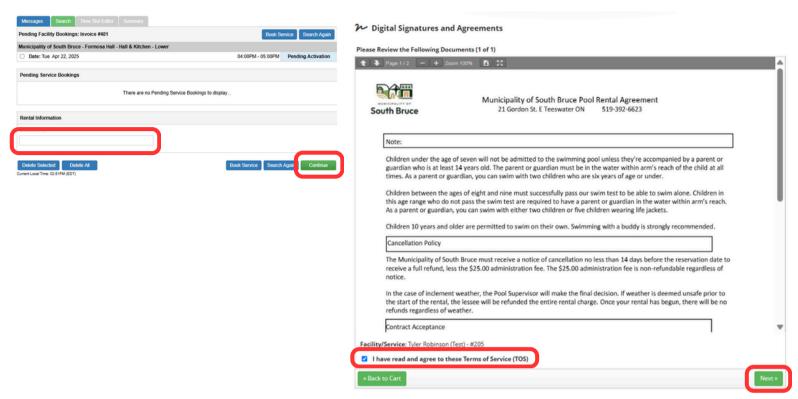
process.



<u>Step 5:</u> Select the desired hour(s) you would like to book the facility for. Click add selected to continue on to the next stage.



<u>Step 6:</u> Confirm your booking by entering an event name and clicking Continue, then agree to the terms of service described in the respective facilities rental agreement. Click Next.



<u>Step 7:</u> Your booking is now pending a review. When Municipal staff confirms your booking you will receive an email confirming of your booking. Municipal staff will then be in touch regarding the cost of facility rental and payment options.

